

# SERVICE INFORMATION

**Confidential**

ROLAND DG CORPORATION / TECHNICAL SUPPORT DEPT.

TO :

ENGINEERS

Refer to VS640-021

MODEL :

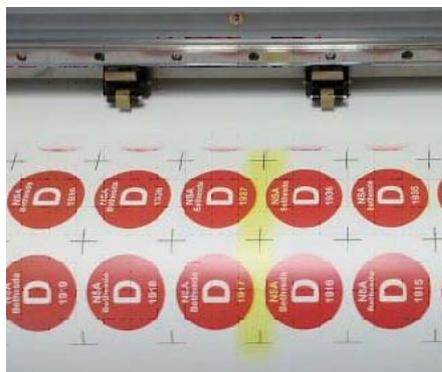
**VS-640/540/420/300**

SUBJECT :

**Block noise printing (Permanent Measure)**

## SYMPTOM:

Block noise is printed.



## CAUSE:

Electric signal between Main board and Print carriage board can be affected easily by the condition of long ribbon cables.

## SOLUTION:

To stabilize the unstable signal, the Print Carriage Board has been changed.

Current Parts		New Parts
W701407010 ASSY,PRINT CARRIAGE VS-640	➔	W701407011 ASSY,PRINT CARRIAGE VS-640_01

## SERVICING IN JAPAN :

Perform the Solution of VS640-021 and replace the board with a new one when the problem occurs.

## SERVICE PARTS :

Only the new parts will be available from middle of May.

W701407011 ASSY,PRINT CARRIAGE VS-640\_01

Revision No.	Date	Description of Changes	Approval	Issued by
0	2012.5.10	First Edition	Sawamura	Wakana
1	2012.6.5	Serial Number has been revised.	Sawamura	Yuko

NO.	VS640-036 (2 / 2)
DATE	2012.6.5

**SERIAL NUMBERS:** Revised 1

- VS-640 : ZAT4358 and above
- VS-540 : ZAT3214 and above
- VS-420 : ZAT0815 and above
- VS-300 : ZAT1019 and above